

## Auto Reload – A Great Budgeting Tool for Everyone!

Conveniently manage your student's financial needs at school with one of our Auto Reload options. This time-saving feature enables you to automatically add value to your student's Rhino Bucks account, on a schedule you create.

Before you can set up an Auto Reload schedule, your student must create a Guest User account for you. If you do not have one, please contact your student. Complete instructions for creating a Guest User account can be found in the **HELPFUL LINKS** section at **www.rhinocard.com/main/how-to-add-value**.

To set up an Auto Reload, follow the step-by-step instructions below. You will first create a payment method and then establish the parameters of your Auto Reload schedule.

## **Creating your Payment Method**

- 1. Visit **www.rhinocard.com**, click on "**LOG IN/REGISTER**" in the upper right corner of the screen.
- 2. Log In to your student's account using your Guest Username & Password.
- 3. On the Left Menu, click on "My Profile" and select "Payment Methods".
- 4. On the Page, click on "Add New".
- 5. On the Page, under "My Credit & Debit Cards Add"; complete the form and Click Submit.

You will receive a "Payment Method Added" Confirmation Message.

## **Establishing your Auto Reload Schedule**

- 1. On the Left Menu, click on "Auto Reload".
- 2. On the Page, check the appropriate boxes to set up your parameters:
- 3. Select when to add value:
  - o For low balance, enter the amount of the low balance
  - o For every week, select the day of the week
  - o For every month, select the day of the month
- 4. Select Payment Method
- 5. Specify How Much/Amount by entering first which prepaid account you wish to add the funds to, then the amount to be added. Click "**Save**".
  - a. Congratulations! You have successfully established an Auto Reload schedule.

On the Left Menu, click "Logout"

If you have any questions, please contact the Rhino Card Service Center at 1-877-879-3353, Monday through Friday between 8 a.m. and 6 p.m. EST or via email at mycard@rhinocard.com for assistance.